



**One Gloucestershire**  
Transforming Care, Transforming Communities

**FIT FOR THE FUTURE**

**NHS**

# The context for this Jury

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### ***Why has the jury been called?***

- This Citizens' Jury is part of a comprehensive Engagement Process.
- Jurors will consider the '*Centres of excellence*' specialist hospital service design approach.
- The Jury will hear about what matters to local people about local services and what solutions could be applied to the opportunities and challenges we face.
- The Jury will consider the ways in which potential solutions for service redesign should be evaluated and selected to go forward for public Consultation later this year.



### ***Why has the jury been called?***

- Following the Jury, potential solutions for change will be considered at an appraisal exercise and undergo further review.
- Any proposals for 'significant' change would be brought back to the public for formal Consultation.
- The Jury will hear a variety of evidence in order to offer recommendations about the process for any future public consultation about potential service changes.
- A second Citizens' Jury is planned for later in the year to make recommendations about how the three specialist hospital services should be provided.



### ***Who has commissioned it?***

This Citizens' Jury has been commissioned by **One Gloucestershire**.

One Gloucestershire is a partnership between the county's NHS and care organisations to help keep people healthy, support active communities and ensure high quality, joined up care when needed.

The NHS partners of One Gloucestershire are:

- NHS Gloucestershire Clinical Commissioning Group
- Primary Care (GP) providers
- Gloucestershire Health and Care NHS Foundation Trust
- Gloucestershire Hospitals NHS Foundation Trust
- South Western Ambulance Service NHS Foundation Trust



## ***What is the subject of the jury?***

The jury will consider the '**Centres of excellence**' approach developed by the NHS locally and its potential impact on the following specialist health services:

- general surgery;
- image-guided interventional surgery; and
- acute and emergency medicine services.

'Centres of excellence' is a strategy to develop services at Cheltenham General Hospital (CGH) and Gloucestershire Royal Hospital (GRH) to provide more specialist care and treatment that require the skills and facilities that can only be provided in a larger hospital setting.



## ***What Engagement has happened up to now?***

**Public and staff engagement activities have included:**

- Information
- Surveys
- Public and Staff drop-ins
- Awareness raising at events
- Presentations

**Independently facilitated activities have included:**

- Workshops (public/staff) with representatives from the public, protected characteristic groups and Healthwatch Gloucestershire volunteers
- Engagement Hearing, in public and live-streamed
- Citizens' Jury, starting today!



### ***Where are we now and what are the steps following the Jury that will lead to decisions being made?***

Engagement is still underway. This Jury is part of the Engagement - focussing specifically on the 'Centres of excellence' approach.

Following this Jury, potential solutions for change will be narrowed down through an appraisal process in public in February 2020 and then undergo further review.

Any proposals for 'significant' change would be brought back to the public later in 2020 for formal Consultation over a period of several months.

The public, patients, carers, staff, community partners and elected representatives would have the opportunity to scrutinise proposals and provide feedback to inform final decisions.



### ***Why do the results of the Jury matter, and how will they be used?***

We welcome the role of the independent Citizens' Jury as an important part of the Engagement process.

Jurors will offer valuable insight into the design of future public Engagement and Consultation plans.

Jurors will give their views on the overall 'Centres of excellence' approach. After careful assessment, Jurors will make recommendations about their priorities for the three specialist services:

- general surgery;
- image-guided interventional surgery; and
- acute and emergency medicine services



## ***Why do the results of the jury matter, and how will they be used?***

A second Citizens' Jury is planned for later in the year to make recommendations to us about how the three specialist hospital services should be provided.

Ultimately, it is the responsibility of One Gloucestershire NHS partners to pay attention to the feedback received during the Engagement and during any subsequent public Consultation.

We will use this information to support decision-making about how to transform and sustain Gloucestershire's health and care system.



## **Summary of main points**

This Citizens' Jury is part of a comprehensive Engagement Process. Jurors will consider the potential impact of the '*Centres of excellence*' approach on: general surgery; image-guided interventional surgery; and acute and emergency medicine services.

This Jury will consider the ways in which potential solutions for service redesign should be evaluated and selected to go forward for public Consultation later this year. Following this Jury, potential solutions for change will be considered at an appraisal exercise and undergo further review.

Any proposals for 'significant' change would be brought back to the public for formal Consultation. This Jury will offer recommendations about the process for any future public consultation about potential service changes. A second jury will consider how the three specialist hospital services should be provided.

