

#	Evaluation criteria	Defined as
1	Quality of care	Clinical effectiveness Patient and carer experience Patient safety
2	Access to care	Impact on patient choice Accessibility to services
3	Deliverability	Expected time to deliver Co-dependencies
4	Workforce	Operational impact Impact on recruitment, retention, skills
5	Value for money	Costs & income Capital cost to the system Transition costs
6	Strategic fit	Compatibility with the NHS Long Term Plan and One Gloucestershire vision
7	Acceptability	Response to the Fit for the Future Outcome of Engagement Report

Quality of care

Evaluation criteria	#	Questions to test	Explanatory Notes
Clinical effectiveness	1.1	What is the likely effect of this solution on patients receiving equal or better outcomes of care?	In line with national standards, regulatory requirements and local or best practice
	1.2	What is the likely effect of this solution on patients being treated by the right teams with the right skills and experience in the right place and at the right time?	
Patient and carer experience	1.3	What is the likely effect of this solution on continuity of care for patients?	e.g. <ul style="list-style-type: none"> • reduce number of transfers between wards, teams or organisations • increase frequency of single clinician/team being responsible for a patient • reduce out of county transfers
	1.4	What is the likely effect of this solution on the opportunity to link with other teams and agencies to support patients holistically?	e.g. NHS, local authority and voluntary / community sector
	1.5	What is the likely effect of this solution on the quality of the care environment?	The care environment includes factors such as: <ul style="list-style-type: none"> • privacy and dignity • food • cleanliness • general building maintenance • how well the needs of patients with dementia are met

			<ul style="list-style-type: none"> • how well the needs of patients with a disability are met
	1.6	What is the likely effect of this solution on encouraging patients and carers to manage self-care appropriately?	
Patient safety	1.7	What is the likely effect of this solution on enabling patient transfers within a clinically safe time frame?	
	1.8	What is the likely effect of this solution on enabling emergency interventions within a clinically safe time-frame?	
	1.9	What is the effect of this solution on the likelihood of travel time impacting negatively on patient outcomes?	e.g. when in a 'Blue light' ambulance
	1.10	What is the likely effect of this solution on patient safety risks?	e.g. staffed rotas, provide networked care, implement standardisation

Access to care

Evaluation criteria	#	Questions to test	Explanatory Notes
Impact on patient choice	2.1	What is the likelihood of this solution meeting the requirements of the NHS Constitution and The NHS Choice Framework?	https://www.gov.uk/government/publications/the-nhs-constitution-for-england https://www.gov.uk/government/publications/the-nhs-choice-framework
	2.2	What is the likely effect of this solution on simplifying the offer to patients?	Reduce confusion of which services are appropriate for their needs; why, when and where to access.
Accessibility to services	2.3	What is the likely effect of this solution on the travel burden for patients?	e.g. time and/or cost; involve patients travelling less frequently or change the number of journeys to access medical intervention
	2.4	What is the likely effect of this solution on patients' waiting time to access services?	e.g. <ul style="list-style-type: none"> • ED 4 and 12 hour standards • 18 week Referral to Treatment • Cancer Waiting Times
	2.5	What is the likely effect of this solution on the travel burden for carers and families?	e.g. time and / or cost; involve travelling less frequently to visit relatives or change the number of journeys to access medical intervention with the patient
	2.6	What is the likelihood of this solution supporting the use of new technology to improve access?	
	2.7	What is the likelihood of this solution improving or maintaining service operating hours?	
	2.8	What is the likelihood of this solution improving or maintaining service	

		operating locations?	
	2.9	What is the likelihood of this solution having a positive impact on equality and health inequalities as set out in the Public Sector Equality Duty 2011 and the Health and Social Care Act 2012?	<p>Public Sector Equality Duty 2011</p> <ul style="list-style-type: none"> • Eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under the Equality Act 2010; • Advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it; • Foster good relations between persons who share a relevant protected characteristic and persons who do not share it. <p>Health & Social Care act:</p> <ul style="list-style-type: none"> • Have regard to the need to reduce inequalities between patients in access to health services and the outcomes achieved (s.14T);
	2.10	What is the likelihood of this solution accounting for future changes in population size and demographics?	

Deliverability

Evaluation criteria	#	Questions to test	Explanatory Notes
Expected time to deliver	3.1	What is the likelihood of this solution being delivered within the agreed timescale?	Assess if the timescale is proportionate with the requirements in the case for change and with the risk profile identified (within the solution description)
	3.2	What is the likelihood of this solution meeting the relevant national, regional or local delivery timescales?	
	3.3	What is the likelihood of this solution having the implementation capacity to deliver?	
Co-dependencies	3.4	What is the likely effect of this solution on access to the required staffing capacity and capability to be successfully implemented?	
	3.5	What is the likelihood of this solution having access to the required support services to be successfully implemented?	
	3.6	What is the likelihood of this solution having access to the required premises/estates to be successfully implemented?	
	3.7	What is the likelihood of this solution having access to the required technology to be successfully implemented?	
	3.8	Does this solution rely on other models	

		of care / provision being put in place and if so, are they deliverable within the timeframe?	
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Workforce

Evaluation criteria	#	Questions to test	Explanatory Notes
Operational impact	4.1	What is the likely effect of this solution on improving workforce capacity resilience and reducing the risk of temporary service changes?	This relates to the whole team and the ability to staff rotas/ shifts from the contracted workforce (establishment).
	4.2	What is the likely effect of this solution on optimising the efficient and effective use of clinical staff?	
	4.3	What is the likely effect of this solution on supporting cross-organisational working across the patient pathway?	e.g. training passports to allow staff to transfer easily within the ICS
	4.4	What is the likely effect of this solution on supporting the flexible deployment of staff and the development of innovative staffing models?	
	4.5	What is the likely effect of this solution on supporting staff health and wellbeing and their ability to self-care?	This relates to individual staff members
Impact on recruitment, retention and skills	4.6	What is the likely effect of this solution on improving the recruitment and retention of permanent staff with the right skills, values and competencies?	
	4.7	What is the likely effect of this solution on retaining trainee allocations, providing opportunities to	

		develop staff with the right skills, values and competencies?	
	4.8	What is the likely effect of this solution on maintaining or improving the availability of trainers and supporting them to fulfil their training role?	
	4.9	What is the likely effect of this solution on enabling staff to maintain or enhance their capabilities/ competencies?	Is also a Quality factor.
	4.10	What is the likely effect of this solution on enabling staff to fulfil their capability, utilising all of their skills, and develop within their role?	e.g. access to training, opportunity for accreditation and career progression, impact on volumes of activity / specialism
	4.11	What is the likely effect of this solution on the travel burden for staff?	e.g. relocation time and cost
	4.12	What is the likely effect of this solution on maintaining clinical supervision support to staff?	

Finance/ value for money

Evaluation criteria	#	Questions to test	Explanatory Notes
Costs & income	5.1	What is the likelihood of this solution being within the current cost envelope (19/20 forecast outturn cost base)?	
	5.2	What is the likelihood of this solution being affordable i.e. does it deliver benefits within the Gloucestershire financial envelope	Gloucestershire Financial Envelope = Commissioner envelope + relevant growth - less relevant ICS solutions - provider CIPs
	5.3	What is the likelihood of this solution increasing net revenue to the system?	
Capital cost to the system	5.4	What is the likelihood of significant capital costs over and above current capital allocations that cannot be mitigated?	
Transition costs	5.5	What is likelihood that this solutions' transition, implementation, double-running or stranded costs cannot be managed/mitigated by system-working?	

Strategic Fit

Evaluation criteria	#	Questions to test	Explanatory Notes
Strategic Fit	6.1	What is the likelihood of this solution being compatible with the One Gloucestershire vision?	<ul style="list-style-type: none"> • Supporting people to keep healthy and look after themselves • Provide joined up care and support • Pursue excellence in hospital services • Develop a sustainable local health and care workforce • Make the most of new technology to improve and join up care
	6.2	What is the likelihood of this solution being consistent with the NHS Long Term Plan?	<ul style="list-style-type: none"> • We will boost 'out-of-hospital' care and ensure the seamless services between primary and community health services • The NHS will reduce pressure on emergency hospital services • People will get more control over their own health and more personalised care when they need it • Digitally-enabled care will go mainstream across the NHS • More NHS action on prevention and health inequalities

Acceptability

Evaluation criteria	#	Questions to test	Explanatory Notes
Acceptability	7.1	What is the likelihood that this solution has satisfactorily taken into account and responded to the Fit for the Future Outcome of Engagement Report	Sufficient evidence demonstrated and identification of any unresolved items

Potential solutions will be scored according to the following scale:

Significantly better than status quo	Slightly better than status quo	Similar to status quo	Slightly worse than status quo	Significantly worse than status quo
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