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NB: There are no jury materials for 25, 27 and 28 January and so no daily uploads for these days

Online Citizens' Jury Event Information

When: 13.00 – 17.50 for eight days: Tuesday 19 January to Friday 22 January 2021 and then Monday 25 January to Thursday 28 January 2021. There will be a 30-minute break in the middle each day. **Please connect to Zoom by 12.30 on day 1 (19 January) and at 12.45 every other day.**

Where: Please connect to the online event using a computer or ipad. You will be provided with a different weblink to connect to Zoom each day.

Loss of connection to the meeting: If you are unable for any reason to connect to the meeting (for technical or personal reasons), please email info@citizensjuries.org .

Your appearance: Please keep your video on throughout the sessions unless asked to do otherwise or you need a short interruption (e.g. to respond to your doorbell). Dress comfortably. Please don't wear clothing with messages or pictures that may be offensive to others.

PARTICIPANT CONDUCT

Respectful body language: Please use respectful body language toward everyone. Match your body language with your intent of listening and learning, and be aware that eye rolling, crossing arms, or turning away from someone while they are speaking may inadvertently send a message of disrespect.

Respectful verbal language: Do not use language that disrespects anyone's religion, culture, racial group, appearance, etc.

Minimise distractions: Wherever possible, please connect to the meeting in a quiet room on your own. Keep other electronic devices such as mobile phones turned off/ silent during the sessions (unless asked to use them). Though others in your household may be interested in the jury, we ask that they do not observe or otherwise participate in the process.

Attend all sessions and be attentive: It is very important that participants hear all the information presented. Please refrain from multitasking (ie cooking, folding laundry, walking around your home, etc.) unless we are on a break. There will be breaks to give you time to visit the toilet and/or take care of other needs and we ask you to remain in the "room" when the group is in session. To maintain the legitimacy and fairness of the process, anyone who misses a significant amount of time (i.e. 2 hours or more) will likely not be able to stay for the remainder of the jury process, even if their absence is due to a medical emergency.

NHS Gloucestershire Fit for the Future (FFTF) Consultation: Questions the jury must answer

1. How good was the FFTF consultation process?

1a. What are the characteristics of a good consultation process?

1b. Based on what you have learned, how confident are you that the consultation process has allowed all residents to contribute meaningfully to the decision-making process?

[Very confident/Fairly confident/Neutral/ Not that confident/Not at all confident]

- What are the most important reasons to be confident?
- What are the most important reasons to not be confident?

2. How good was the consultation information?

2a. What are the characteristics of good consultation information?

2b. Based on what you have learned, how confident are you that the information provided through the consultation enabled residents to be adequately informed about the proposed service changes?

[Very confident/Fairly confident/Neutral/ Not that confident/Not at all confident]

- What are the most important reasons to be confident?
- What are the most important reasons to not be confident?

3. What are the most important findings from the FFTF consultation results?

3a. What are the most important findings from the consultation for the NHS Governing Bodies to consider (such as impact on local community, and suggestions to reduce any negative impacts)?

- Why?

4. Any other messages for the Governing Bodies?

Is there anything else about the consultation that a majority of the jury would like the NHS Governing Bodies to consider in the decision-making process?

Fit For the Future Public Consultation Citizens' Jury – Planned Schedule

Week 1: Tuesday, January 19 - Friday, January 22 (13:00-17:30 daily)

Session	Activities	Topic	Witness
1a	-Introductions & Welcome -Guidelines & Process Map		
	break		
1b	-Simulation exercise -Presentation: Context for the jury	Where are we now, how did we get here and what happens next?	Micky Griffith

2a	-Presentation: FFTF/NHS Background -Study & Deliberation	What is Fit for the Future (FFTF)?	Prof. Mark Pietroni
	break		
2b	- Presentation a: good consultation process Presentation b: Good consultation information -Study & Deliberation	a) What does a good NHS consultation process look like? b) What does good consultation information look like?	a) Frances Newell b) Frances Newell

3a	-Presentation: FFTF Consultation Process -Study Time & Deliberation	What has the FFTF engagement and consultation process been?	Micky Griffith and Becky Parish
	break		
3b	-Presentation: FFTF Consultation Information -Study Time & Deliberation	What information has the NHS provided for the public consultation?	Becky Parish

4a	-Presentations: Community Perspectives -Study Time & Deliberation	What in your view were the strengths and weaknesses of the FFTF public consultation?	Russell Peak, Chris Hickey & Julius Marstrand, Angela Gilbert
	break		
4b	-Presentations: Community Perspectives (continued) -Study Time & Deliberation	What in your view were the strengths and weaknesses of the FFTF public consultation?	Trevor Rawlinson, Vicci Livingstone-Thompson

Fit For the Future Public Consultation Citizens' Jury – Planned Schedule

Week 2: Monday, January 25 - Thursday, January 28 (13:00-17:30 daily)

Session	Activities	Topic	Witness
5a	-Review, Deliberation & Synthesise Report Materials (Q1a)	-	
	break		
5b	-Review, Deliberation & Synthesise Report Materials (Q2a)	-	
6a	-Presentation: Interpreting Results and Information -Study Time & Deliberation	What can we learn and where should we be cautious when interpreting consultation results?	Richard Stockley
	break		
6b	- FFTF Presentation: Introduce Findings & Results -Study Time & Deliberation	What were the results of the consultation?	Becky Parish
7a	-Deliberation on Findings -Develop Report	-	-
	break		
7b	-Deliberation on Findings -Develop Report	-	-
8a	-Deliberation & Voting (Q1b, Q2b, Q3a, Q4) -Finalise Report (Q1b, Q2b, Q3a, Q4)	-	-
	break		
8b	-Finalise & Review Jury Report Draft -Adjourn	-	-

Fit for the Future
Developing specialist hospital services in Gloucestershire



Micky Griffith
Programme Director, Fit for the Future
One Gloucestershire Integrated Care System (ICS)

Citizens Jury - 19 January 2021



Session Purpose

Fit for the Future
Developing specialist hospital services in Gloucestershire

Why has the jury been called?
Who has commissioned it?
What is the subject of the jury?
What are the main steps that have led up to this jury, and when did they happen?
Where are we now and what steps will follow the jury to lead to decisions being made?
Why do the results of the jury matter, and how will they be used?



Why have public consultation?

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The law requires NHS commissioners to 'involve' the public when making changes to service provision.

The NHS wants to hear the views of local people in shaping the future of services

It is the right thing to do.



Why have a citizens' jury about the public consultation?

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Gloucestershire CCG have commissioned an independent citizens' jury to find out what an informed cross-section of Gloucestershire residents think are the most important things for NHS decision-makers to learn from the public consultation



Who has commissioned the jury?

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NHS Gloucestershire Clinical Commissioning Group (CCG)

The CCG is responsible for commissioning (buying) local NHS services to meet the needs of local people.

These services include emergency care services, operations or treatments that can be planned in advance, community services and mental health services.

CCG clinicians and managers at county and locality level are using their knowledge of patient care to look at how services are planned and how the patient's journey through care can be improved.



What is the subject?

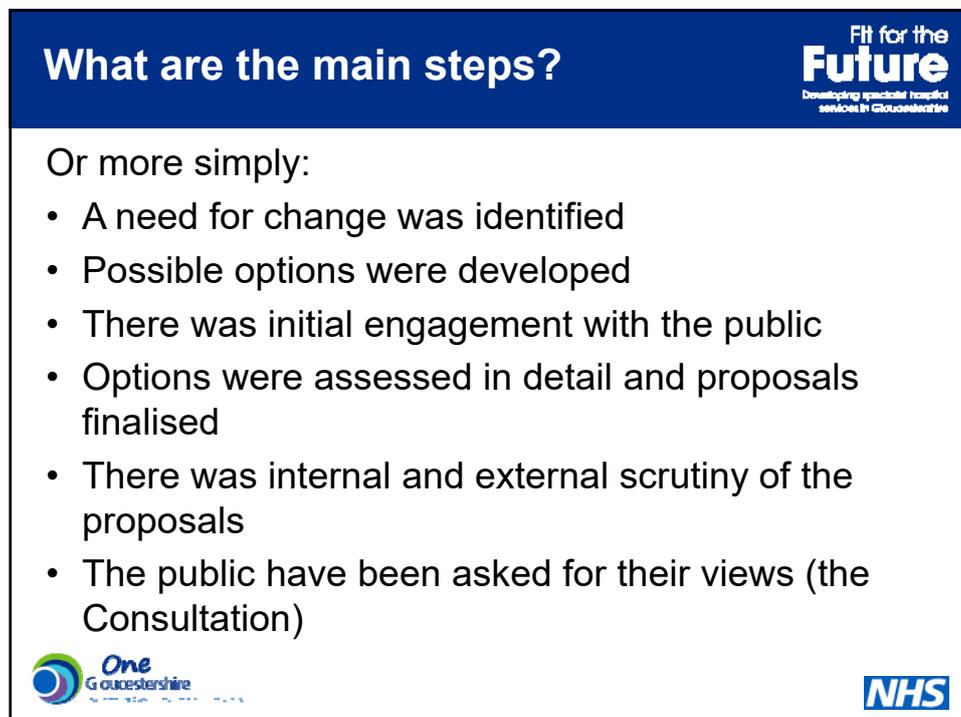
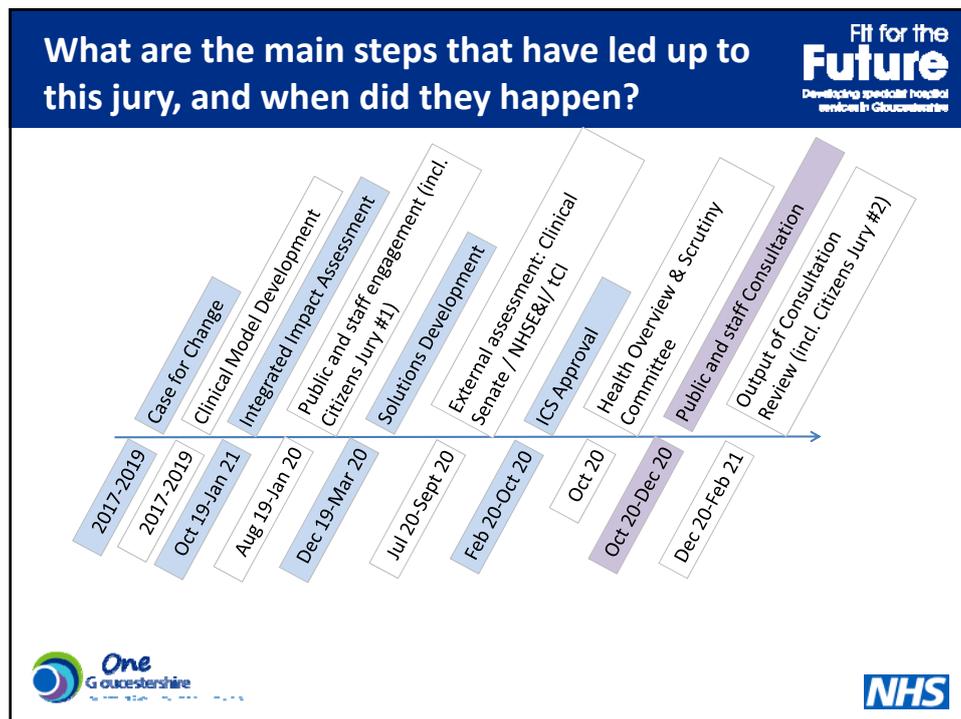
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services in Gloucestershire

The topic for the jury is the Fit for the Future public consultation

Fit for the Future is looking at how to develop outstanding specialist hospital care across the Cheltenham General and Gloucestershire Royal hospital sites

The jury will hear evidence about the public consultation and assess the confidence that they have in the public consultation process and consultation information





What steps will follow the jury to lead to decisions being made?

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- All the feedback from the consultation is considered
- Jury feedback is considered
- The Integrated Impact Assessment is refreshed
- Further work may be required and proposals reviewed
- Colorectal service location to be assessed by Gloucestershire Hospitals Foundation Trust (GHFT) prior to recommendation to CCG
- Final proposals to be included in Decision Making Business Case (DMBC)
- DMBC to be approved by the local “integrated care system”, GHFT and final decision by CCG



Why do the results of the jury matter, and how will they be used?

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- The Citizens Jury provides an independent review of the consultation process
- If the Citizens Jury assessment is positive...
- If the Citizens Jury assessment is negative...



Summary

Fit for the
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services in Gloucestershire

- Consultation is essential – it's the law AND the right thing to do
- Decision makers must and will take account of the consultation findings
- The results of the jury matter

